



MCP

PROPANE

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PROPANE PRE-BUY CONTRACT PROGRAM

At MCP Propane, we make every effort to help our customers keep their propane heating and energy costs in check. That is why we offer a Pre-Buy Program to all of our customers. Whether you own your own tank or lease a tank, we are ready to help you save money. The Pre-Buy program gives our customers added peace of mind during the coldest winter heating seasons when gas prices can fluctuate the most.

The Propane Pre-Buy Program allows you to purchase your winter or peak season propane during the times of year when pricing is at its best and use it when you need it the most.

Imagine the benefits of knowing your next propane delivery is already paid for at a fixed price you can live with. Locking in a fixed price for the season is not possible with many propane dealers, but with MCP Propane's Pre-Buy Program,

IT'S FAST AND EASY.

Frequently Asked Questions

Q: What is a propane pre-buy contract program?

A: Through this program, you commit to purchase a specified number of gallons of propane at a set price per gallon to be delivered during a specified period. Desired delivery usually is the winter months when the current price usually goes up.

Q: What is the delivery period?

A: Propane purchased under the current contract must be delivered by **April 15th**

Q: Why is pre-buy price different or more than the current price?

A: Just like you, we as a dealer must commit to a set number of gallons that we anticipate we will need for the winter at a set price from our supplier to establish this contract. This must be done at a fixed price at the time the contract is made, which is in the summer. The supplier stores this pre-buy propane for us until our customers need it in the winter. Due to these terms, the pre-buy we contract is always higher than the current price at that time.

Q: Can I pre-buy at any time?

A: No, only when the program is offered, generally during the summer months before the winter season begins.

Q: How many gallons should I purchase?

A: We can review your usage and recommend the number of gallons to be purchased based on your delivery history. However, you have the option to purchase a small amount more, but you can also choose to buy less. The minimum purchase amount is **200 gallons**.

Q: What if I need more propane than the number of gallons, I have pre-bought?

A: Any additional gallons needed, beyond the number of gallons pre-bought, will be charged at the current price at the time of delivery.

Q: What happens if I contract gallons and I'm unable to use it all by the deadline?

A: The contract term is **August 1st thru April 15th**. If there are 100 gallons or more left on your contract, we will deliver the remaining gallons around **April 1st without notice**. If you wish to have any remaining contract propane that is less than 100 gallons delivered, you will be required to purchase what is needed to meet the 150-gallon minimum at the current price per gallon. Any remaining gallons not used by April 15th will be turned into a dollar credit on your account to purchase future propane.

Q: What happens if the current price per gallon of propane is cheaper than the pre-buy I purchase?

A: After **September 1st**, the Pre-Buy propane must be used for all propane purchases during the contract term.

Q: What happens if the price per gallon of propane increases?

A: Your pre-buy deliveries will be made at the same set price per gallon until the program period is over on **April 15th** or you use up the pre-bought gallons, whichever occurs first. Your price will not go up when the price increases, nor will it go down if the price decreases.

Q: What happens if I don't use all the propane I bought?

A: If you still have gallons left over by **April 15th** you will not lose the money. We will convert the gallons back into a cash credit on your account for future purchases.