

DISCLOSURE OF TERMS

OPEN ACCOUNTS:

The terms will be NET 30 DAYS. Otherwise, the terms are CASH. Past due balances will be assessed a FINANCE CHARGE computed by applying a monthly periodic rate of 1.5% (corresponding ANNUAL PERCENTAGE RATE 18%) to any balance on your account not paid within terms. You can avoid Finance Charges by paying invoices in full within 30 days from date of invoice. To ensure proper credit to your account, please have your account number on your remittance indicating which invoice you are intending to pay.

DELIVERY POLICIES:

Will-Call Delivery

Will-call customers monitor their tanks them self and place an order when needed. We like to have at least 1 to 3 day notice in advance of actual need. This enables us to make your delivery when we are in the area, making things more efficient and saving on fuel. There is a minimum gallon delivery of 150 gallons.

Automatic Delivery

Customers that are in good standing can be on the automatic fill program for propane delivery. Being an automatic fill customer simply means that we monitor your tank and take responsibility of keeping, your tank filled on a regular basis.

When you become a propane customer, please specify on the credit application if you wish to be on the automatic fill or the will-call system for delivery. Failure to initial your selection places your account on a will-call status.

PAYMENT PLAN:

Payment plans are based on an estimated annual usage of propane beginning on August 1, and ending July 31 of each year. Your account must have a zero balance at the beginning of the payment plan season and a signed contract. Your payment is due before the last day of each of the twelve months.

PREBUY:

Prebuy is based on an estimated annual usage of propane beginning on August 1st each year. Your account must have a zero balance at the beginning of the prebuy season and a signed prebuy contract. Your payment is due when the contract is signed. The charge will be deducted from the account as deliveries are made. The lock in rate will remain in effect until all prebuy gallons are used.

It has been our intention to clarify our policies for billing and delivering product, however it is not always easy to do this by letter. If you have any questions about our service, please feel free to contact our office.

COLLECTION ACTIONS:

To the extent permitted under applicable law you will be responsible for all reasonable collection costs, including attorney fees and other charges, necessary for collection of any account not paid when due.

Applicant's Signature _____ Date _____